



OF ARTS, SCIENCE AND COMMERCE BEST COLLEGE (2013-14) - UNIVERSITY OF MUMBAI

Ref No: NES/RC/GRC/MOM/2017-2018

Date: 10th September 2017

MINUTES OF THE MEETING **ACADEMIC YEAR - 2017-2018 (Term 1)**

GRIEVANCE REDRESSAL CELL

MEETING DATE - 10th September, 2017

MEETING ATTENDEES -

> Dr. (Mrs.) Mary Vimochana

> Dr. (Mrs.) Lata Swaminathan

> Dr. (Mrs.) Saraswathi Unni

➤ Mrs. Lakshmi Prasuna

➤ Mrs. Riya Rupani

Mmæhana Lata? S. Unni Lakshmi P

DETAILS DISCUSSED

- Anti Ragging Notices across college campus
- Suggestion Box queries
- Need to organize Gender Sensitization Awareness Programme
- Total Complaints Received Zero
- Total Complaints Resolved Zero

Jala.S

Dr. Lata Swaminathan Convenor

Vimachana

Dr. Mary Vimochana **Principal**





OF ARTS, SCIENCE AND COMMERCE BEST COLLEGE (2013-14) - UNIVERSITY OF MUMBAI

Ref No: NES/RC/GRC/MOM/2017-2018

Date: 18th April 2018

MINUTES OF THE MEETING **ACADEMIC YEAR - 2017-2018 (Term 2)**

GRIEVANCE REDRESSAL CELL

MEETING DATE - 18th April, 2018

MEETING ATTENDEES -

> Dr. (Mrs.) Mary Vimochana

> Dr. (Mrs.) Lata Swaminathan

> Dr. (Mrs.) Saraswathi Unni

➤ Mrs. Lakshmi Prasuna

> Mrs. Riya Rupani

Vimcehana Jata: S & Unni Lakshmi P

DETAILS DISCUSSED

- Suggestion Box queries
- Total Complaints Received Zero
- Total Complaints Resolved Zero

Jala S Dr. Lata Swaminathan

Convenor

Dr. Mary Vimochana **Principal**





OF ARTS, SCIENCE AND COMMERCE BEST COLLEGE (2013-14) - UNIVERSITY OF MUMBAI

Ref No: NES/RC/GRC/MOM/2018-2019

Date: 7th September 2018

MINUTES OF THE MEETING ACADEMIC YEAR - 2018-2019 (Term 1)

GRIEVANCE REDRESSAL CELL

MEETING DATE - 7th September, 2018

MEETING ATTENDEES -

> Dr. (Mrs.) Mary Vimochana

> Dr. (Mrs.) Lata Swaminathan

> Dr. (Mrs.) Saraswathi Unni

➤ Mrs. Lakshmi Prasuna

> Mrs. Riya Rupani

Mmæhana Lata? S. Unni Lakshmi P

DETAILS DISCUSSED

- Anti Ragging Notices updated across college premises
- Suggestion Box queries
- Need to conduct more counseling and awareness
- Total Complaints Received Zero
- Total Complaints Resolved Zero

Dr. Lata Swaminathan Convenor

Jala.S

Dr. Mary Vimochana **Principal**





OF ARTS, SCIENCE AND COMMERCE BEST COLLEGE (2013-14) - UNIVERSITY OF MUMBAI

Ref No: NES/RC/GRC/MOM/2018-2019

Date: 20th April 2019

MINUTES OF THE MEETING **ACADEMIC YEAR - 2018-2019 (Term 2)**

GRIEVANCE REDRESSAL CELL

MEETING DATE - 20th April, 2019

MEETING ATTENDEES -

> Dr. (Mrs.) Mary Vimochana

> Dr. (Mrs.) Lata Swaminathan

> Dr. (Mrs.) Saraswathi Unni

> Mrs. Lakshmi Prasuna

Vimachana Lata: S S. Unni Lakshmi P

DETAILS DISCUSSED

> Mrs. Riya Rupani

- Suggestion Box queries
- Total Complaints Received Zero
- Total Complaints Resolved Zero

Jata S Dr. Lata Swaminathan

Convenor

Dr. Mary Vimochana **Principal**





OF ARTS, SCIENCE AND COMMERCE BEST COLLEGE (2013-14) - UNIVERSITY OF MUMBAI

Ref No: NES/RC/GRC/MOM/2019-2020

Date: 11th September 2019

MINUTES OF THE MEETING ACADEMIC YEAR - 2019-2020 (Term 1)

GRIEVANCE REDRESSAL CELL

MEETING DATE - 11th September, 2019

MEETING ATTENDEES -

> Dr. (Mrs.) Mary Vimochana

> Dr. (Mrs.) Lata Swaminathan

> Mrs. Lakshmi Prasuna

> Dr. (Mrs.) Jennifer Coutinho

➤ Mrs. Shweta Belose

➤ Mrs. Riya Rupani

Vimachana Jata.

Lakshmi P

Jennifer Cautinha



DETAILS DISCUSSED

- Anti Ragging announcements and awareness across college campus
- Need to organize Gender Sensitization Awareness Programme
- Suggestion Box queries
- Total Complaints Received Zero
- Total Complaints Resolved Zero

Dr. Lata Swaminathan Convenor

Vimachana

Dr. Mary Vimochana **Principal**





OF ARTS, SCIENCE AND COMMERCE BEST COLLEGE (2013-14) - UNIVERSITY OF MUMBAI

Ref No: NES/RC/GRC/MOM/2019-2020

Date: 30th April 2020

MINUTES OF THE MEETING ACADEMIC YEAR - 2019-2020 (Term 2)

GRIEVANCE REDRESSAL CELL

MEETING DATE - 30th April, 2020

MEETING ATTENDEES -

> Dr. (Mrs.) Mary Vimochana

> Dr. (Mrs.) Lata Swaminathan

➤ Mrs. Lakshmi Prasuna

Dr. (Mrs.) Jennifer Coutinho

➤ Mrs. Shweta Belose

➤ Mrs. Riya Rupani

Vimæhana Lala!

Lakshmi P





DETAILS DISCUSSED

- Suggestion Box queries
- Total Complaints Received Zero
- Total Complaints Resolved Zero

Dr. Lata Swaminathan

Convenor

Dr. Mary Vimochana Principal

Vimachana

Jennifer Coutinho





OF ARTS, SCIENCE AND COMMERCE BEST COLLEGE (2013-14) - UNIVERSITY OF MUMBAI

Ref No: NES/RC/GRC/MOM/2020-2021

Date: 15th September 2020

MINUTES OF THE MEETING ACADEMIC YEAR - 2020-2021 (Term 1)

GRIEVANCE REDRESSAL CELL

MEETING DATE - 15th September, 2020

MEETING ATTENDEES -

> Dr. (Mrs.) Mary Vimochana

> Dr. (Mrs.) Lata Swaminathan

> Dr. (Mrs.) Jennifer Coutinho

> Mrs. Shweta Belose

➤ Mrs. Riya Rupani

Vimachana



DETAILS DISCUSSED

- Every Classroom to display board of Committee Members for Grievances of Harassment.
- Constant mentoring and counseling sessions
- Suggestion Box queries
- Class teachers as mentors for various issues related to Online Lectures, Admission Procedures, Fee payments, Documentation and Enrolment.
- Total Complaints Received Zero
- Total Complaints Resolved Zero

Dr. Lata Swaminathan Convenor

Jaka S

Dr. Mary Vimochana **Principal**





OF ARTS, SCIENCE AND COMMERCE BEST COLLEGE (2013-14) - UNIVERSITY OF MUMBAI

Ref No: NES/RC/GRC/MOM/2020-2021

Date: 30th April 2021

MINUTES OF THE MEETING **ACADEMIC YEAR - 2020-2021 (Term 2)**

GRIEVANCE REDRESSAL CELL

MEETING DATE - 30th April, 2021

MEETING ATTENDEES -

> Dr. (Mrs.) Mary Vimochana

> Dr. (Mrs.) Lata Swaminathan

> Dr. (Mrs.) Jennifer Coutinho

> Mrs. Shweta Belose

➤ Mrs. Riya Rupani

Vimochana



DETAILS DISCUSSED

- Every Classroom to display board of Committee Members for Grievances of Harassment.
- Constant mentoring and counseling sessions
- Suggestion Box queries
- Class teachers as mentors for various issues related to Online Lectures, Admission Procedures, Fee payments, Documentation and Enrolment.
- Total Complaints Received Zero
- Total Complaints Resolved Zero

Dr. Lata Swaminathan Convenor

Jata S

Dr. Mary Vimochana **Principal**

Vimochana





OF ARTS, SCIENCE AND COMMERCE BEST COLLEGE (2013-14) - UNIVERSITY OF MUMBAI

Ref No: NES/RC/GRC/MOM/2021-2022

Date: 18th September 2021

MINUTES OF THE MEETING ACADEMIC YEAR - 2021-2022 (Term 1)

GRIEVANCE REDRESSAL CELL

MEETING DATE - 18th September, 2021

MEETING ATTENDEES -

> Dr. (Mrs.) Mary Vimochana

> Dr. (Mrs.) Lata Swaminathan

> Dr. (Mrs.) Jennifer Coutinho

> Mrs. Shweta Belose

> Mrs. Riya Rupani

Vimachana Jakas Dennifer Coutinho



DETAILS DISCUSSED

- Update of display board of Committee Members for Grievances around campus
- Constant mentoring and counseling sessions
- Student Adoption Policy
- Suggestion Box queries
- Total Complaints Received Zero
- Total Complaints Resolved Zero

Jata S Dr. Lata Swaminathan

Convenor

Dr. Mary Vimochana **Principal**





OF ARTS, SCIENCE AND COMMERCE BEST COLLEGE (2013-14) - UNIVERSITY OF MUMBAI

Ref No: NES/RC/GRC/MOM/2021-2022

Date: 30th April 2022

MINUTES OF THE MEETING ACADEMIC YEAR - 2021-2022 (Term 2)

GRIEVANCE REDRESSAL CELL

MEETING DATE - 29th April, 2022

MEETING ATTENDEES -

> Dr. (Mrs.) Mary Vimochana

> Dr. (Mrs.) Lata Swaminathan

> Dr. (Mrs.) Jennifer Coutinho

> Mrs. Shweta Belose

> Mrs. Riya Rupani

Vimachana Salais

Jennifer Coutinho



DETAILS DISCUSSED

- Suggestion Box queries
- Total Complaints Received Zero
- Total Complaints Resolved Zero

Jata:

Dr. Lata Swaminathan Convenor

Vimachana

Dr. Mary Vimochana **Principal**